
Why Procedures are not Followed

- Inadequate knowledge and skill related to the procedure
- Experience and complacency
 - Perceived relevancy, learning that some areas of compliance afford no apparent benefit
 - Low frequency conditions influences risk perception
- Workload, fatigue and time constraints
- Individual characteristics – FFD, risk perception error, high risk tolerance, risk taking tolerance
- Lack of oversight, no accountability/traceability
- Unwieldy procedure design
- Quality system failure, to include MoC
- Law of least effort (energy conservation)